

technical support engineer interview pdf

Tech Support 6) What is the expected period of an average call while dealing with the customers? The expected period of an average call would be around 2-3 minutes, sometimes less or more depending on the problem complexity.

Top 25 Technical Support Interview Questions & Answers

Technical Support Engineer Interview Questions Technical Support Engineers handle customers' issues when your first-level (non-technical) support cannot find a solution. You should be looking for candidates with a solid technical background, while expertise in your industry would be nice to have.

Technical Support Engineer Interview Questions - Hiring

HR and Personal interview >> Technical support interview questions and answers Next Page » We have listed questions that are commonly asked during an interview for technical support for BPO, technical support engineer, IT tech support and other technical support positions.

Technical support interview questions and answers

Technical support interview questions shared by candidates. ... Technical Support Engineer at Microsoft was asked... 13 Apr 2013. On a revenue loss of a client. 3 Answers. Direct communication with land lord, requesting correction of conditions and compensation for loss of revenue.

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Interview questions and answers for technical support for

The main job role of IT support is to help customers who have technical queries and solve them. Support is also known as technical support where businesses offer help to their customers in the form of computer services or IT services. The main responsibility of an IT support engineer is to reside ...

30 Common Interview Questions and Answers for IT Support

Top Interview Questions for a Desktop Support Engineer (Microsoft) Position: All of the questions below are very common and must be prepared for before facing any interview for a Desktop Support or Windows Administration Engineer position.

Top Interview Questions for Desktop Support Engineer

Technical Support Interview Questions 7 Technical Support Interview Questions and Answers Whether you are preparing to interview a candidate or applying for a job, review our list of top Technical Support interview questions and answers.

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